

Fees for supported, concessional residents or non-self funded residents

A supported or concessional resident in aged care is someone who has been assessed as having limited income and assets, and therefore, the government contributes more towards their care costs.

Government Set Fee

Fee Types	Fee	Further Information
Basic Daily Care Fee (fee is set by the Government)	\$65.55/day	This fee is applicable to all aged care residents.
Non-Clinical Care Contribution Fee	\$105.30/day maximum Fee is dependent on the assessment by Services Australia. (Capped at 4yrs or \$130k).	A fee to cover non-clinical care costs such as bathing, mobility assistance and provision of lifestyle activities.
Hotelling Contribution Fee	\$22.15/day maximum Fee is dependent on the assessment by Services Australia.	A fee to cover costs such as catering, cleaning and laundry.



For enquiries about residential care placements, you should reach out to our Customer Relations Managers at enquiries@ibiscare.com.au

Ibis Care Set Fees

Fee Types	Fee	Further Information
Interim Non-Clinical Care Services Fee	\$30/day For Pensioners & Part-Pensioners	This fee will apply until we receive evidence from Services Australia stating that the outcome of your means assessment confirms that you are a supported or concessional resident.
	\$80/day For non-pensioners	
Interim Hotelling Contribution Fee	\$22.15/day maximum This fee covers costs such as catering, cleaning and laundry.	This fee will apply until we receive evidence from Services Australia stating that the outcome of your means assessment confirms that you are a supported or concessional resident.
Daily Accommodation Contribution (DAC)	Fee is dependent on the outcome of your income and assets test by Services Australia.	DAC is calculated by the Government based on the outcome of your assessment by Services Australia.
More Choices: Ibis Care's Better Living Choices Program	\$9.95/day Concessional rate, optional.	An optional <i>Higher Everyday Living Fee</i> for services that go beyond the minimum care & service requirements. The Higher Everyday Living Fee (HELFF) is an optional fee for people who choose to receive higher quality everyday living services in permanent or respite residential aged care.

Residents should provide Ibis Care with confirmation of their means test assessment from Services Australia with a Supported or Concessional status. The daily interim fee will be in place until confirmation of a supported or concessional status is provided to Ibis Care. For more information go to www.myagedcare.gov.au/income-and-means-assessments or scan QR code.



Our Accounts Department can be contacted on 02 8552 2003 or 02 8552 2001, or you can email billing@ibiscare.com.au