

<b>Packaged items price list, available individually.</b> If a resident (post-1 April 2026) is not on HELF package items may be charged individually via staff.		Cost per item if resident is not on the package
Social Club & Activities	Service Description	Fee
<b>Bus Trips weekly</b>	Bus trips within the community, e.g. points of interest, parks, shopping, etc. Min. 2-3 hour duration <sup>1,7</sup>	\$26 per hour
<b>Mother's Day Event</b>	Celebration in addition to those on the actual day. Superior menu, beverages, entertainment. Complimentary for 2 guests	\$52 per person per event
<b>Father's Day Event</b>	Celebration in addition to those on the actual day. Superior menu, beverages, entertainment. Complimentary for 2 guests	\$52 per person per event
<b>Christmas Event</b>	Celebration in addition to those on the actual day. Superior menu, beverages, entertainment. Complimentary for 2 guests	\$52 per person per event
<b>Saturday socials</b>	Held monthly on a Saturday, 2 hours, live music, alcoholic and non-alcoholic refreshments <sup>7</sup>	\$29 per person per event
<b>Gardening Club monthly</b>	Gardener provides group sessions (max of 25 residents) total of 2 hours per month <sup>1,2,7</sup>	\$23 per session
<b>Ladies' High Tea / Men's Breakfast Morning Tea monthly</b>	Private event (max 20 residents) held monthly in a private dining area, scones, food, superior tea/coffee, and a glass of sparkling wine	\$15 per event
Health & Wellness	Service Description	Fee
<b>Meditation Class semi-private</b>	Qualified instructor provides group session(s) total 1 hour per month, or as negotiated <sup>1,2,7</sup>	\$18 per class
<b>Tai Chi Class semi-private</b>	Qualified instructor provides group session(s) total 1 hour weekly, or as negotiated <sup>1,2,7</sup>	\$18 per class
<b>Yoga Class semi-private</b>	Instructor provides group session(s) total 1 hour per week, or as negotiated <sup>1,2,7</sup>	\$18 per class
<b>Art Class semi-private</b>	Qualified instructor provides group session(s) total 1 hour per month, or as negotiated <sup>1,2,7</sup>	\$18 per class
Entertainment Enhanced	Service Description	Fee
<b>Virtual armchair travel experience</b>	1 x fortnightly, facilitated, simulated travel experience session, 30 mins	\$15 per session
<b>Private entertainment/BBQ area</b>	Exclusive access to designated area for up to 4 hours x 4 private functions per 12 months. Area to be left in original state <sup>2</sup>	\$35 per event
<b>Monthly Special Event</b>	Monthly special event with input from the residents and representatives to celebrate an occasion, high-quality food and beverages, and outsourced entertainer	\$55 per person per event

In Room & Personal Services	Service Description	Fee
<b>Fresh towels daily</b>	2 x used towels replaced daily x 7 days a week <sup>1</sup>	\$6 per day
<b>In-room Smart TV</b>	1 x HD TV with free-to-air channels & internet streaming	\$4 per day
<b>Wifi Internet</b>	1 x wireless internet connection with streaming capability <sup>7</sup>	\$4 per day
<b>Family video conferencing</b>	1 x weekly, unsupervised, use of video conferencing system <sup>2,5,7,9,11</sup>	\$13 per session
<b>Personal online shopper</b>	Staff will help purchase online items for the resident and billed to their account, 4 hours per year, or as negotiated <sup>1,2,7</sup>	\$80 for 4 x 1-hour sessions
<b>Priority postage service</b>	Mail will be collected & delivered at reception each weekday	\$1 per day
<b>Test and tagging of personal electrical items</b>	5 x electrical items tested and tagged for safety purposes, per annum. Additional items @ cost	\$17 per item
<b>Professionally printed clothing name labels</b>	Individual printed labels affixed to clothing at entry and as needed thereafter. Max. 100 items p.a. <sup>5</sup>	\$278 per person
Dining & Drinks	Service Description	Fee
<b>Beer, wine &amp; soft drinks with meals</b>	In addition to tea, coffee, fruit juice is domestic beer, wine, soft drinks <sup>1,5,7</sup>	\$5 per drink
<b>Choice of 2 hot meals and dessert at lunch</b>	Choice of 2 protein options and dessert at lunchtime meal x 7 days	\$3 per day
<b>All Day Deluxe Snacks</b>	Resident can select meals or snacks from our all-day dining menu	\$2 per day
<b>Happy Hour monthly</b>	2 standard drinks per resident - domestic beer, wine, lemon-lime-bitters, other soft drinks <sup>1,5,7</sup>	\$13 per event
<b>Ice Cream Cart monthly</b>	Monthly mobile cart offering a choice of 3 varieties of ice creams with toppings (e.g. Vanilla, Strawberry, Chocolate) <sup>1,5,7</sup>	\$8 per item
<b>Hot breakfast option daily</b>	Choice of 1 hot breakfast option in addition to the continental breakfast menu options	\$14 per day
<b>Superior BBQ monthly</b>	BBQ with superior cuts of meat e.g. steak, chops, kebabs, gourmet sausages	\$5 per event

\* Refer to HELF Services CostValue Table for fee breakdown

1 Subject to assessment of the individual's needs & preferences

2 Notice of five (5) business days may be required

3 Subject to Provider WHS assessment and written pre-approval

4 Includes running costs, cleaning, maintenance & repairs

5 Product brand and specifications at Provider discretion

6 Includes running costs and cleaning (excludes maintenance/repairs)

7 Subject to availability, demand, and Infection Prevention & Control requirements

8 Additional costs may apply if service is delivered outside of business hours

9 Session allowances are not accumulative

10 Residential Care Services List (RCSL)

11 Available on request

On-Request Services		Price
<b>Entertainment Enhanced</b>		
<b>Newspaper or magazine subscription</b> New residents post 1 April 2026	Daily newspaper delivery or as per magazine print frequency. Billed monthly.	\$3 per day
<b>Health &amp; Wellness</b>		
<b>Private Physiotherapy</b> Any resident	Physiotherapist provides exclusive 1:1 treatment, 1 session per week or as negotiated. Billed with general monthly account.	\$93 per session
<b>Social Club &amp; Activities</b>		
<b>Special Occasion Private party</b> Any resident	Invite up to 8 guests for private access to the movie theatre for movie nights, courtyard party for special occasions and/or other occasion events for up to 4 hours including food and beverages. Billed with general monthly account.	\$355 per event booking
<b>Deluxe Outings</b> Any resident	Deluxe special outings to fine dining, theatre, concerts, or otherwise agreed upon by group of residents going on outing. Up to 4 hours with a minimum of 2 hours duration. Not inclusive of outing expenses.	\$26 per hour
<b>Wine &amp; Dine</b>		
<b>Meals for resident guests</b> [Not to be charged to resident, guest must pay at reception]	Family and friends can enjoy lunch or dinner with you; includes a main meal, dessert and tea or coffee. Non-function/party meal. Guests must pay for their meals directly at reception.	\$14 per meal
<b>In-Room &amp; Personal Services</b>		
<b>Private telephone &amp; calls</b> New residents post 1 April 2026	1 x digital telephone handset, message bank, unlimited local, interstate and mobile calls. Billed monthly. International calls at additional cost.	\$3 per day

*These services are not included in Ibis Care's Better-Living Choices program.*

*A notice period of between 28 days and 90 days applies for cancellations, depending on the service being cancelled.*